

4. Error Messages and Troubleshooting

4.1 Error Messages

Error Display	Cause	Solution
	Irregular heartbeats are detected.	Remove the arm cuff. Wait 2 - 3 minutes and then take another measurement. Repeat the steps in section 3.3. If this error continues to appear, contact your healthcare professional.
	Arm cuff is applied too loosely.	Apply the arm cuff tighter. Refer to section 3.1.
	The batteries are low.	It is recommended to change the batteries before they are completely depleted. Refer to section 2.1.
	The batteries are depleted.	You should replace all 4 batteries with new ones. Refer to section 2.1.
E1	Air plug disconnected.	Insert the plug securely. Refer to section 3.1.
	Arm cuff is applied too loosely.	Apply the arm cuff tighter. Refer to section 3.1.
	Air is leaking from the arm cuff.	Contact Boots Customer Services or your local Boots store.
E2	Movement during measurement and the arm cuff has not been inflated sufficiently.	Repeat measurement. Remain still and do not talk during measurement. Refer to section 3.3. If "E2" appears repeatedly, inflate the cuff manually until it is 30 to 40 mmHg above your previous measurement result. Refer to section 3.3.
	The arm cuff was inflated exceeding the maximum allowable pressure, and then deflated automatically.	Do not touch the arm cuff and/or bend the air tube while taking a measurement. Do not inflate the arm cuff more than necessary. Refer to section 3.3.
E4	Movement during measurement.	Repeat measurement. Remain still and do not talk during measurement. Refer to section 3.3.
E5	Clothing is interfering with the arm cuff.	Remove any clothing interfering with the arm cuff. Refer to section 3.1.
Er	Device error.	Contact Boots Customer Services or your local Boots store.

4.2 Troubleshooting

In case of any of the below problems occur during measurement, first check that no other electrical device is within 30cm. If the problem persists, please refer to the table below.

Problem	Cause	Solution
The measurement result is extremely high (or low).	Arm cuff is applied too loosely.	Apply the arm cuff tighter. Refer to section 3.1.
	Movement or talking during measurement.	Remain still and do not talk during measurement. Refer to section 3.3.
	Clothing is interfering with the arm cuff.	Remove any clothing interfering with the arm cuff. Refer to section 3.1.
Arm cuff pressure does not rise.	The air connector is not securely connected into the air jack.	Make sure that the air tube is connected securely. Refer to section 3.1.
	Air is leaking from the arm cuff.	Contact Boots Customer Services or your local Boots store.
Arm cuff deflates too soon.	The arm cuff is loose.	Apply the cuff correctly so that it is firmly wrapped around the arm. Refer to section 3.1.
Cannot measure or the results are too low or too high.	The arm cuff has not been inflated sufficiently.	Inflate the cuff so that it is 30 to 40 mmHg above your previous measurement result. Refer to section 3.3.
	The batteries are depleted.	Replace all 4 batteries with new ones. Refer to section 2.1.
Nothing happens when you press the buttons.	The batteries have been inserted incorrectly.	Insert the batteries with the correct (+/-) polarity. Refer to section 2.1.
Other problems.	<ul style="list-style-type: none"> Press the START/STOP button and repeat measurement. Replace the batteries with new ones. If the problem continues, contact Boots Customer Services or your local Boots store	

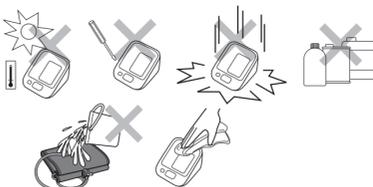
Your Blood Pressure Monitor is supplied with a cuff having a circumference of 22-32cm. Should you require a different sized cuff, contact Boots Customer Services or your local Boots store.

5. Maintenance and Storage

5.1 Maintenance

To protect your device from damage, please observe the following:

- Store the device and the components in a clean, safe location.
- Do not use any abrasive or volatile cleaners.
- Do not wash the device and any components or immerse them in water.
- Do not use petrol, thinners or similar solvents to clean the device.



- Use a soft, dry cloth or a soft, damp cloth and neutral soap to clean the monitor and arm cuff.
- Modifications not approved by the manufacturer will void the user warranty. Do not disassemble or attempt to repair the device or components. Consult Boots Customer Services or your local Boots store.

Calibration and Service

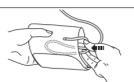
- The accuracy of this blood pressure monitor has been carefully tested and is designed for a long service life.
- It is generally recommended to have the device inspected every 2 years to ensure correct functioning and accuracy. Contact Omron Customer Care on 01908 258285.

5.2 Storage

Keep the device in its storage case when not in use.

- Unplug the air plug from the air jack.
- Gently fold the air tube into the arm cuff.

Note: Do not bend or crease the air tube excessively.



- Place the monitor and the arm cuff in the storage case.



Do not store the device in the following situations:

- If the device is wet.
- Locations exposed to extreme temperatures, humidity, direct sunlight, dust or corrosive vapours such as bleach.
- Locations where the device is exposed to vibrations, shocks or where it will be at an angle.

6. Specifications

Product category: Electronic Sphygmomanometers
 Product description: Automatic Upper Arm Blood Pressure Monitor
 Model: Boots Pharmaceuticals Blood Pressure Monitor Upper Arm,
 Item code: 66-13-918

Display: LCD Digital Display
 Measurement method: Oscillometric method

Measurement range: Pressure: 0 to 299 mmHg
 Blood pressure measurement range: 20 to 280 mmHg

Pulse measurement range: 40 to 180 beats/min.

Accuracy: Pressure: ±3 mmHg
 Pulse: ±5% of display reading
 Fuzzy-logic controlled by electric pump

Inflation: Automatic pressure release valve
 Deflation: 60 measurements
 Memory: DC6V 4W

Rating: 4 "AA" batteries 1.5V
 Power source: Approx. 1000 measurements (using new alkaline batteries)

Applied part: Type BF (Cuff)
 Protection against electric shock: Internally powered ME equipment

Operating temperature/humidity/air pressure: +10 to +40°C / 15 to 90% RH (non-condensing) / 700 to 1060 hPa

Storage temperature/humidity/air pressure: -20 to +60°C / 10 to 95% RH (non-condensing) / 700 to 1060 hPa

IP classification: IP20
 Weight: Monitor: Approx. 250 g without batteries
 Arm cuff: Approx. 130 g

Outer dimensions: Monitor: Approx. 103 (w) mm x 80 (h) mm x 129 (l) mm
 Arm cuff: Approx. 145 mm x 466 mm

Cuff circumference: 22 to 32 cm
 Cuff Tube material: Nylon, polyester, polyvinyl chloride

Package contents: Monitor, arm cuff, instructional manual with record diary, storage case, battery set

Note: These specifications are subject to change without notice.

- In the clinical validation study, the 5th phase was used on 85 subjects for determination of diastolic blood pressure.

- This device is clinically validated according to the requirements of ISO81060-2:2013.

- This device has not been validated for use on pregnant patients.

- IP classification is degrees of protection provided by IEC 60529.

- The device is protected against solid foreign objects of 12.5 mm diameter and greater such as a finger.

- This device fulfils the provisions of EC directive 93142/EEC (Medical Device Directive).

- This blood pressure monitor is designed according to the European Standard EN1060, Non-invasive sphygmomanometers Part 1: General Requirements and Part 3: Supplementary requirements for electromechanical blood pressure measuring systems.

- This OMRON product is produced under the strict quality system of OMRON HEALTHCARE Co. Ltd, Japan. The core component for OMRON blood pressure monitors, which is the pressure sensor, is produced in Japan.

- This device can be used for continuous operation.

Symbols description	
	Applied part - Type BF Degree of protection against electric shock (leakage current)
IPXX	Ingress protection degree provided by IEC 60529
SN	Serial number
LOT	LOT number
	Temperature limitation
	Humidity limitation
	Atmospheric pressure limitation
	Indication of connector polarity
	Identifier of cuffs compatible for the device
	Cuff positioning indicator for the left arm
ART.	Marker on the cuff to be positioned above the artery
INDEX	Range pointer and brachial artery alignment position
LATEX FREE	Not made with natural rubber latex
	Range indicator of arm circumferences to help selection of the correct cuff size.
	Need for the user to consult this instruction manual.
	Date of manufacture
	Arm circumference

Correct Disposal of This Product (Waste Electrical & Electronic Equipment)

This symbol indicates that the product should not be disposed of with other household waste at the end of its working life.

To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this product from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can return this item for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial waste for disposal.



7. Electro Magnetic Compatibility

Important information regarding Electro Magnetic Compatibility (EMC)
 HEM-8712-BS manufactured by OMRON HEALTHCARE Co., Ltd. conforms to EN60601-1-2:2015 Electro Magnetic Compatibility (EMC) standard.

Nevertheless, special precautions need to be observed:

- The use of accessories and cables other than those specified or provided by OMRON could result in increased electromagnetic emission or decreased electromagnetic immunity of the device and result in improper operation.
- During measurement, the use of the device adjacent to or stacked with other device should be avoided because it could result in improper operation. In case such use is necessary, the device and other device should be observed to verify that they are operating normally.
- During measurement, Portable RF communications device (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 inches) to any part of the device, including cables specified by OMRON. Otherwise, degradation of the performance of the device could result.
- Refer to further guidance below regarding the EMC environment in which the device should be used.

Table 1 - EMISSION Limits and Compliance

Phenomenon	EMISSION Limits	Compliance
Conducted and radiated RF EMISSIONS	CISPR 11	Group1, Class B

Table 2 - IMMUNITY TEST LEVELS

Phenomenon	Basic EMC standard	IMMUNITY TEST LEVELS
Electrostatic discharge	IEC 61000-4-2	±8 kV contact ±2 kV,±4 kV,±8 kV,±15 kV air for enclosure port
Radiated RF electromagnetic fields	IEC 61000-4-3	10 V/m 80 MHz to 2.7 GHz 80 % AM at 1 kHz for enclosure port
Proximity fields from RF wireless communications equipment	IEC 61000-4-3	See table 3
Rated power frequency magnetic fields	IEC 61000-4-8	30 A/m 50 Hz and 60Hz for enclosure port

Table 3 - Test specifications for ENCLOSURE PORT IMMUNITY to RF wireless communications device

Test frequency (MHz)	Band (MHz)	Service	Modulation	Maximum power (W)	Distance (m)	IMMUNITY TEST LEVEL (V/m)
385	380 to 390	TETRA 400	Pulse modulation 18 Hz	1.8	0.3	27
450	430 to 470	GMRS 460, FRS 460	FM ±5 kHz deviation 1 kHz sine	2	0.3	28
710	704 to 787	LTE Band 13, 17	Pulse modulation 217 Hz	0.2	0.3	9
745						
780						
810	800 to 960	GSM 800/900, TETRA 800, iDEN 820, CDMA 850, LTE Band 5	Pulse modulation 18 Hz	2	0.3	28
870						
930						
1720						
1845	1700 to 1990	GSM 1800, CDMA 1900, GSM 1900, DECT, LTE Band 1, 3, 4, 25, UMTS	Pulse modulation 217 Hz	2	0.3	28
1970						
2450	2400 to 2570	Bluetooth, WLAN, 802.11 b/g/n, RFID 2450, LTE Band 7	Pulse modulation 217 Hz	2	0.3	28
5240						
5500	5100 to 5800	WLAN 802.11 a/n	Pulse modulation 217 Hz	0.2	0.3	9
5785						

8. Warranty

Thank you for buying a Boots Pharmaceuticals product. This product is constructed of high quality materials and great care has been taken in its manufacturing. It is designed to give you every satisfaction, provided that it is properly operated and maintained as described in the instruction manual.

This product is guaranteed by Boots the Chemists Ltd for a period of 2 years after the date of purchase. The proper construction, workmanship and materials of this product is guaranteed by Boots the Chemists Ltd. During this period of guarantee Boots the Chemists Ltd will, without charge for labour or parts, repair or replace the defect product or any defective parts.

The guarantee does not cover any of the following:

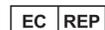
- Transport costs and risks of transport.
- Costs for repairs and / or defects resulting from repairs done by unauthorised persons.
- Periodic check-ups and maintenance.
- Failure or wear of optional parts or other attachments other than the main device itself, unless explicitly guaranteed above.
- Costs arising due to non-acceptance of a claim (those will be charged for).
- Damages of any kind including personal caused accidentally or from misuse.
- Calibration service is not included within the guarantee.

Repair or replacement under the guarantee does not give rise to any extension or renewal of the guarantee period.

The guarantee will be granted only if the complete product is returned together with the receipt or other proof of purchase.
 Text Revised 04/18
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Made in Vietnam

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ARTWORK ONLY

Trident Reference No: **BTC245849**
 Zen Ref: TR1181536
 Category: Healthcare
 Sub-Category: Healthchecks
 Brand: Core
 Pack Type: Leaflet
 Variant: Blood Pressure Monitor - Upper Arm/HEM-8712-BS
 Action: E
 Date: 04/01/17
 Country: UK

Component Code: **9701936-8D**
 Item Code: **66-13-918**

CAD Ref No: 570 x 420 mm
 Printer: N/A
 Substrate: White Paper

Barcode Type: N/A
 Barcode Number: N/A
 Magnification: N/A
 Barcode Truncated By: N/A (smallest bar)
 Edgemark Position: n/a
 Pharmacode No/NE: N/A

Technical & Non Printing Items
 Cutter: Guides:



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